



Plain Language Summary of Financial Assistance Policy

Inova Specialty Hospital provides financial assistance for medically necessary care to patients who are unable to pay. The following is a summary of financial assistance available at Inova Specialty Hospital.

Financial Assistance Offered. If you do not have insurance, we provide financial assistance for medically necessary care. Eligible care includes medically necessary services as defined by Medicare (services or items reasonable and necessary for the diagnosis or treatment of illness or injury).

To receive financial assistance, you must meet both of the following criteria: (a) Annual Family Income does not exceed 400% of the Federal Poverty Income Guidelines (FPG); and (b) have lived within the Commonwealth of Virginia for a minimum of 90 days.

You will receive free care, or 100% write off of patient liability after insurance has paid, if your family income does not exceed 400% of the FPG. Write off of 100% of eligible billed charges may also be available for underinsured and certain other patients with family income up to 400% of the FPG. All applicants will be screened for Medicaid coverage and must cooperate with the Medicaid representatives to be considered for financial assistance.

Additional Ways to Qualify. If you do not meet the criteria above for financial assistance, you can be considered on a case-by-case basis for financial assistance as Exceptional or Special Medical Circumstances arise. Contact us to discuss these additional ways to qualify.

What You Will Be Charged. If you receive financial assistance under our Policy, you will not be charged more for medically necessary care than the amount we generally bill patients having Medicare coverage.

How to Obtain Copies of Our Policy and Application. You may obtain a copy of our Full Financial Assistance Policy, Plain Language Summary, and Application Form free of charge in any of the following ways: in our Admissions areas of our facility at 2501 Parkers Lane, 4th Floor, Alexandria, Virginia 22306; online at <https://www.selectspecialtyhospitals.com/locations-and-tours/va/alexandria/inova/>; or by calling our admissions department at 571-547-3600.

How to Apply and Obtain Assistance. You may apply at any point in the admission or billing process by completing and submitting an application and providing income information. All Financial Assistance Applications, whether completed in person, online, delivered or mailed, will be forwarded to our Central Business Office for evaluation and processing. If you need any help in applying, please contact our admissions department at the facility or call our Central Business Office at 888.868.1103.

Copies of our Financial Assistance Policy, Application Form and this Summary are available in English, Amharic, Arabic, Chinese/Mandarin, Dari, Farsi, Korean, Spanish, Urdu, and Vietnamese.